

Your guide to registering with MyBCH

A step by step guide to help you access your online account



STEP 1 To start, visit www.bch.co.uk and press the 'MyBCH' icon at the top of the screen





STEP 2 Click the **Login** button in the top right corner, then select 'create new account'

[Forgotten login details](#)
[Create new account](#)

STEP 3 Select the **Register Existing Tenant** option

* If you're a leaseholder, select the 'Owner' option *

STEP 4 Enter your personal details and press **Register**

* You'll then receive an  confirming you've registered with MyBCH. We (BCH) then need to match your MyBCH registration to the tenancy details we currently hold for you. This can take up to 3 working days, at which point, you'll receive a further  with a 'verification' code.*



Your 'Tenancy Number' can be found at the top of your rent statements and starts with '700'. Just enter the first 8 digits!



STEP 5 **Login** to your MyBCH account using your username (email address) & password.

* Once the **Terms and Conditions** have been agreed  you will need to enter your verification code.



Once entered you will have full access to your account - as easy as 1,2,3.....4 & 5.....

SCROLL DOWN TO FIND OUT HOW TO CHECK YOUR RENT ACCOUNT

